

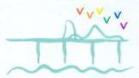
Integrated Community Teams

Reflections from other systems



User experience

Design



Brighton and Hove Federation
Primary Care for our local community

Differences Which Make The Difference

Integration is not...

- Colocation
- Coordination
- Communication
- Streamlining
- Rationalisation
- Standardisation
- Harmonisation

- Collaboration
- Single Assessment
- Blurring boundaries
- New protocols and SLAs

- A better way to meet needs

- About improving efficiency

Integration is...

- Person shaped
- Relationships/Continuity
- Designing to absorb variety

- Problem solving
- Dissolving boundaries
- Putting decision making into the work

- Focused on supporting people's capabilities
- About improving effectiveness (and thereby efficiency)

