

HaKIT ~ Hangleton and Knoll Community Learning

It's been a successful year for HaKIT as we continue to get people online for the first time and develop their IT skills in our free tutor led drop ins. Financial education has been embedded in these sessions as we encourage people to develop their ability to plan and manage their finances online. This has resulted in great savings being made on utility bills as well as people accessing services and information online as part of this 'Moneyworks' programme.

The link between digital and financial inclusion is very strong and working in drop in we have been able to support people to enhance their lives with IT and better plan for their future. Alongside this IT offer we have delivered courses that support volunteers in the community with courses such as First Aid and Committee skills. This year we have continued with our programme to support people to take their citizenship test with 22 people passing through the Life in the UK course.

HaKIT is able to flexibly respond to need identified by community development and in this way is a very cost effective and targeted service reaching those who would be highly unlikely to access a more mainstream or central service. Key to our work is the notion of progression and each person who comes to HaKIT is supported to move on in the way they choose, to more training, employment, accredited learning or volunteering. HaKIT is staffed with qualified tutors and experienced and trained volunteers.

In total HaKIT supported 589 learner visits and 86 learners attended our short course programme. HaKIT targets those most vulnerable in our community, with no broadband contract, with no IT equipment or with no or low IT skills. We aggregated our demographics (see pictorials below) but headlines include that 41% of our learners have a disability or health condition, 13% are carers and 40% come from a black or minority ethnic background. 11% are over 75 showing there are no age limits at all on technology.

HaKIT could not deliver within the current resources without us working very closely in partnership with others to maximise the offer available to our community and to share resources where possible. This year we have delivered courses with support and help of City College, Square Lemon, Whitehawk Inn and Bridge and community partners the 50 plus steering group and Multi-Cultural Women's groups.

A highlight for 15/16 was the successful stage one bid to Building Better Opportunities with Partners WEA, Whitehawk Inn and the Bridge all led by Community Works. We now have a development plan in place to set up an information advice and guidance service for people wanting to get back to work or training.

For anyone reading this document as a download do click through this link to see a short film about the impact of the drop ins for users.

HaKIT Film: <https://www.youtube.com/playlist?list=PLkn6wzClq2yIEhkJUldA77iShSiJLQFI7>

We are extremely grateful for the commitment and support of our Tutors Faiza, Kaye, David and volunteers Karen and Marion. Also St Richards for hosting our IT training room and looking after us as they do. Thank you all very much, you make HaKIT happen.

Marion: What I like about volunteering in HaKIT drop-in is the fact that you never know beforehand how the morning will be because it depends on the people coming in and the questions they have. It is nice to get to know the people and being able to help them and also to learn new things myself.

Karen: I started volunteering 2008 and I have run the volunteer led weekly computer drop-in since 2010. I like being able to help others I get a lot from it and I feel good, and I don't lose what I have learnt so I win.



David and Marion at Wednesday morning drop-in

Life in The UK

“Passing the test means I can work in the UK; I want to go to work when my children are older. Our life is looking better, we have a future in the UK, Thank you for this course”

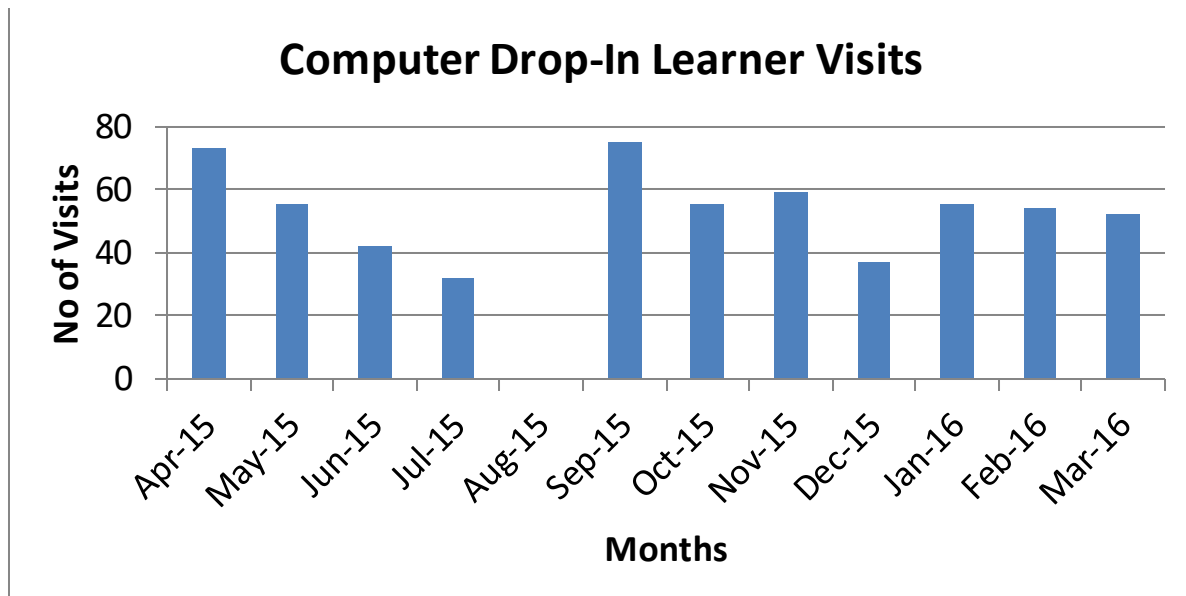


Learners hard at work with Tutor Faiza

HaKIT Free Computer Drop-in's

73 individual learners over 589 visits

Learner Visits

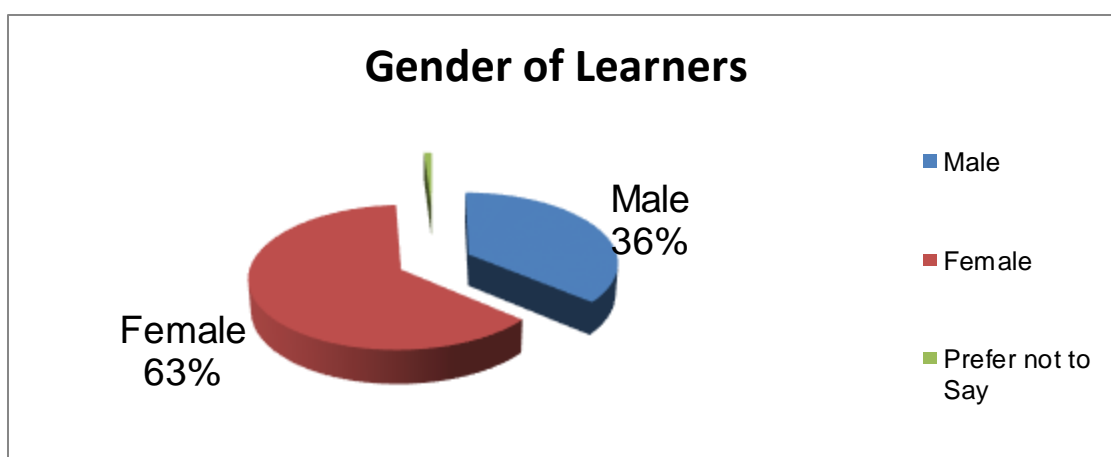


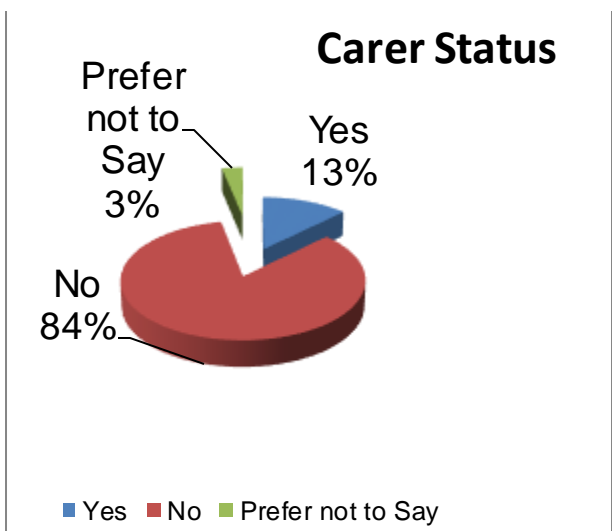
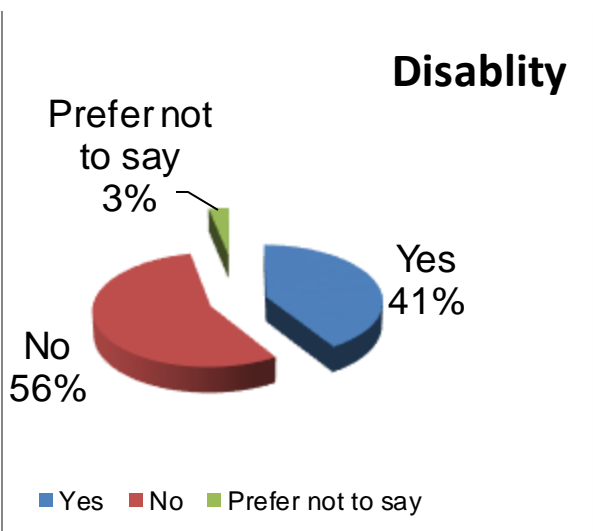
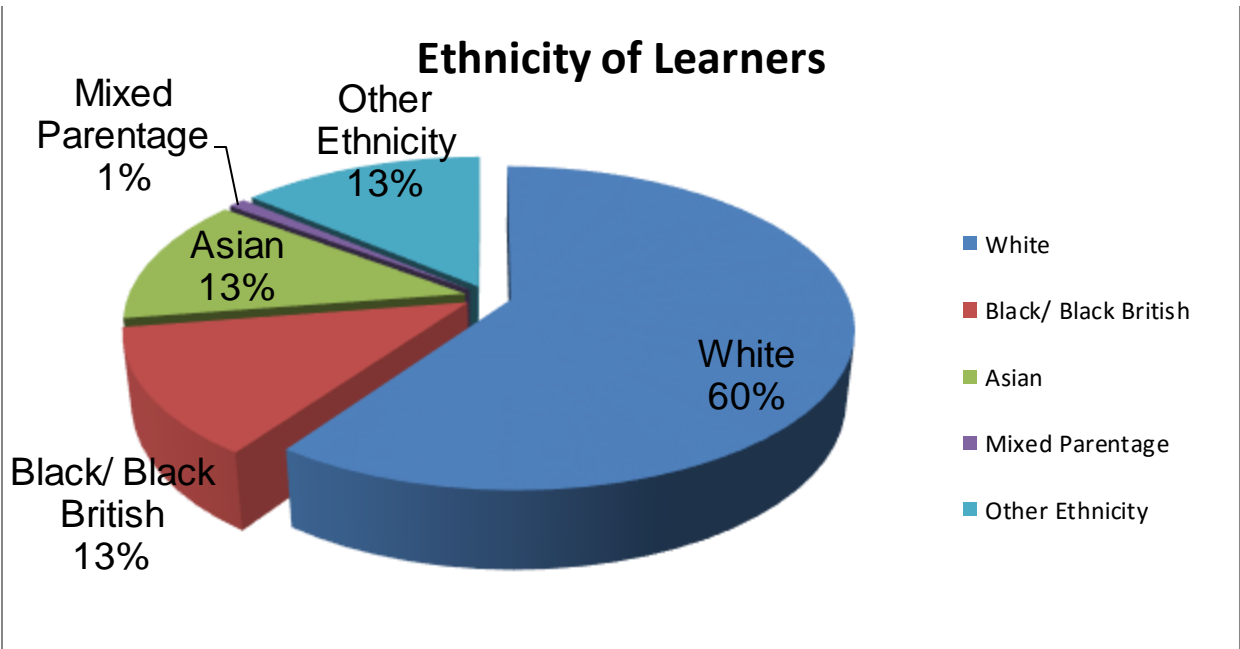
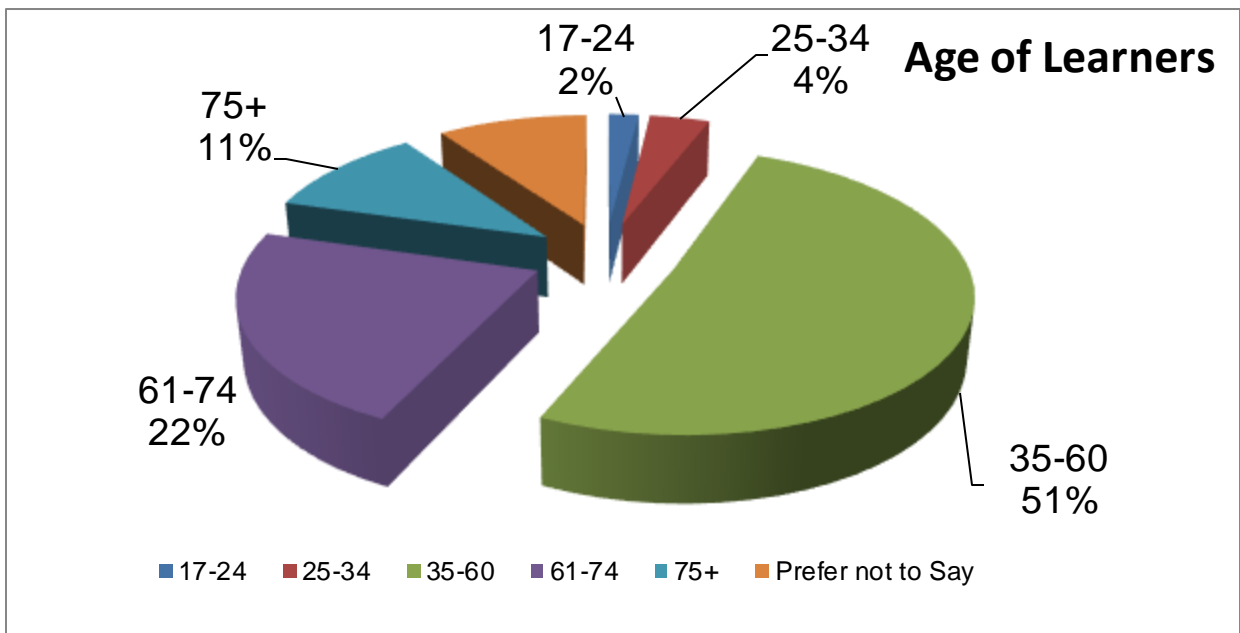
HaKIT Courses

We put on 7 short courses and workshop/taster sessions

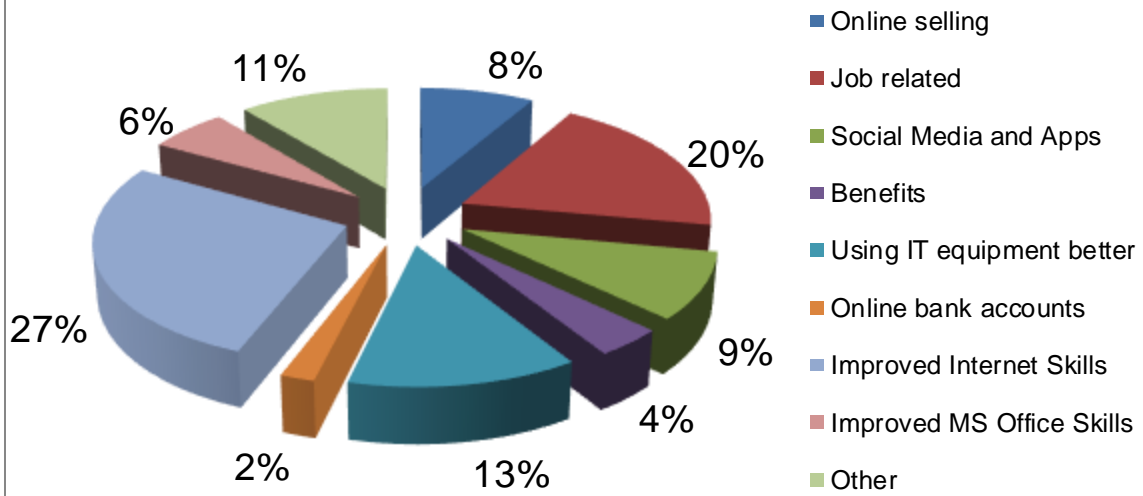
86 learners attended our courses

The following demographics integrate individuals from both courses and computer drop-ins providing an overview of all our learners





What Learners Did?



Employment Status

