

## HaKIT ~ Hangleton and Knoll Community Learning

- Four free Computer Drop-in sessions every week
- Money Works sessions/Warmth for wellbeing grants
- Return of ESOL conversational classes
- Training courses and outreach including Excel; Social Media; First Aid; Food Hygiene; Development Days for groups; GP surgery Open Day – all during the last year!



**Launch of the new St Richards IT suite, with grateful thanks to the National Lottery, ensuring all our learners have up to date equipment and software.**

It's been a successful year for HaKIT as we continue to get people online for the first time and develop their IT skills in our free tutor led drop-ins, financial education has been embedded in these sessions as we encourage people to develop their ability to plan and manage their finances online. This has resulted in great savings being made on utility bills as well as people accessing services and information online as part of this 'Moneyworks' programme. The link between digital and financial inclusion is very strong, particularly for older people. Alongside this IT offer we have delivered courses that support volunteers in the community with courses such as First Aid and Food Hygiene. HaKIT is able to flexibly respond to need identified by community development and in this way is a very cost effective and targeted service reaching those who would be highly unlikely to access a more mainstream or central service. This year we are pleased we have been able to support the development of individuals from the Multi-Cultural Women's group committee with a strategic development session. Key to our work is the notion of progression and each person who comes to HaKIT is supported to move on in the way they choose, to more training, employment, accredited learning or volunteering

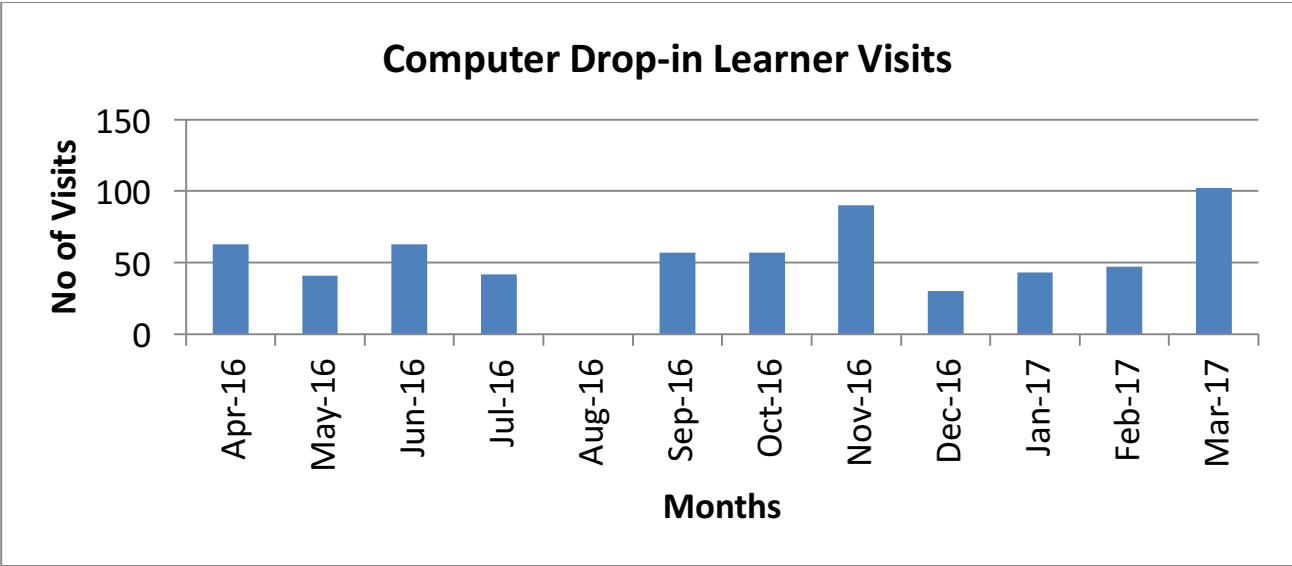
In total HaKIT drop-ins supported 635 learner visits and 114 learners during this period. HaKIT targets those most digitally excluded in our community, with no broadband contract, IT equipment or with no or low IT skills. In addition, 38% of our learners have a disability or health condition, 11% are carers and 19% come from a Black or Minority Ethnic background. 12% of drop in users are over 75 showing there are no age limits at all on technology.

HaKIT could not deliver within the current resources without us working very closely in partnership with others to maximise the offer available to our community and to share resources where possible. This year we have delivered courses with support and help of Square Lemon, Whitehawk Inn and Bridge and community partners St Richards Community Centre, the 50 plus steering group and Multi-Cultural Women's groups.

**We are extremely grateful for the commitment and support of our Tutors David, Kaye, Lindsay & Mumtaz and volunteers Karen, Anna and Andrew. Also St Richards for hosting our IT training and looking after us as they do. Thank you all very much, you make HaKIT happen**

HaKIT Free Computer Drop-in's

114 individual learners over 635 visits

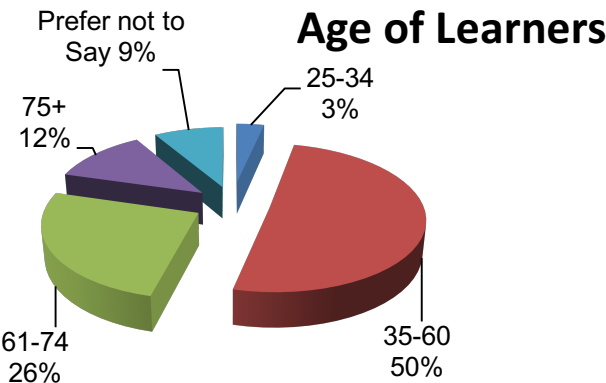
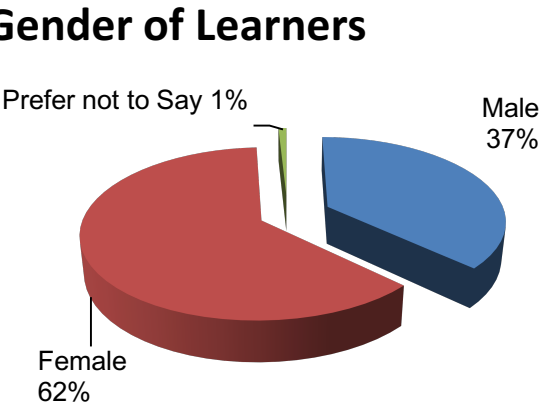


HaKIT Courses

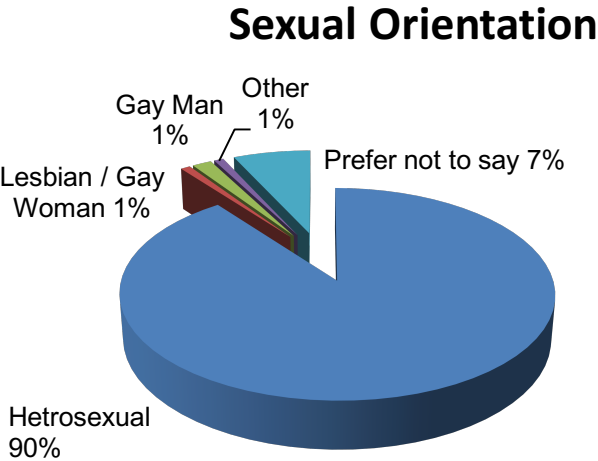
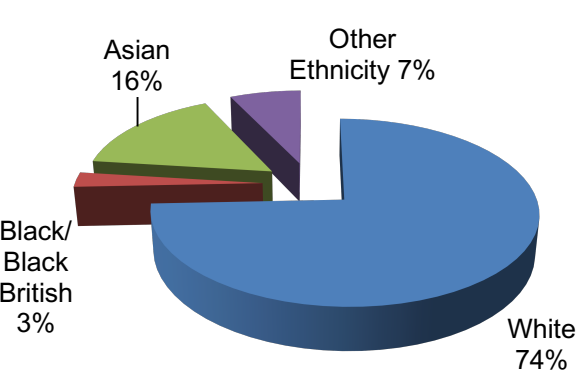
We put on 5 short courses and workshop/taster sessions; 42 learners attended our courses

The following demographics integrate individuals from both courses and computer drop-ins providing an overview of all our learners

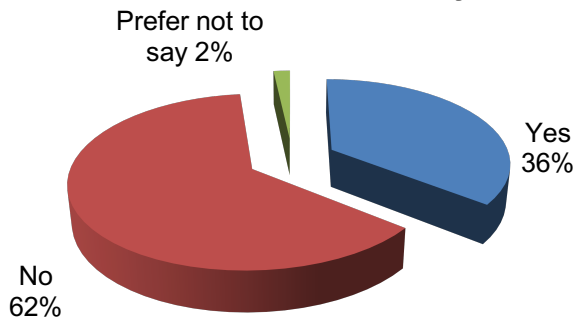
Gender of Learners



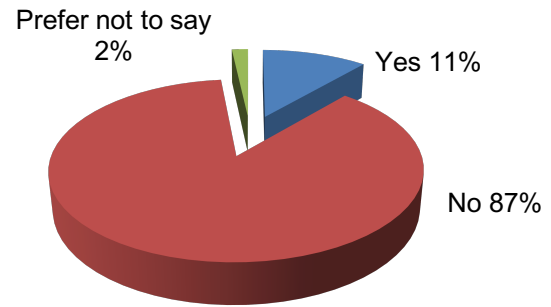
Ethnicity of Learners



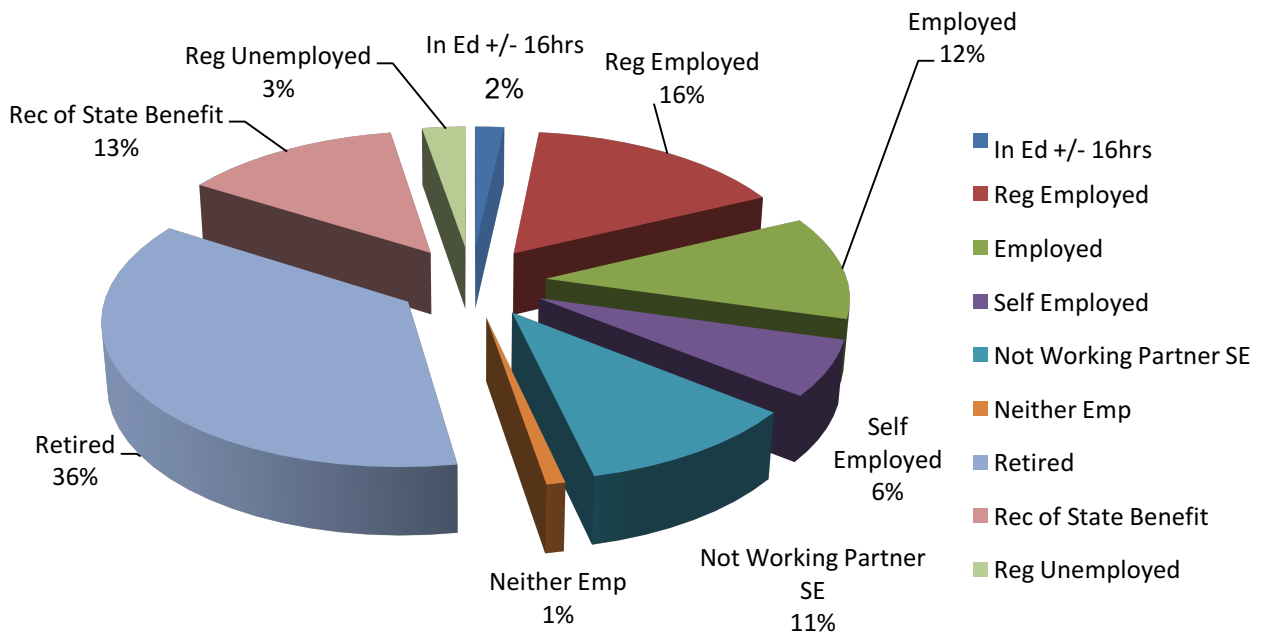
## Disability Status



## Carer Status



## Employment Status



## Progressions of Learners

