

## GP PATIENT SURVEY

Results from the 2023 survey

### Practice details

**Hove Medical Centre**

West Way, Hove BN3 8LD

G81001 Practice code

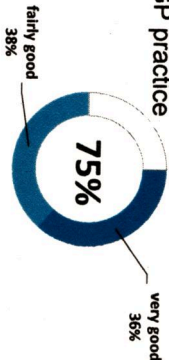
**300** surveys sent out

**97** surveys sent back

**32%** completion rate

### Overall experience

Good overall experience of this GP practice



National	71%	37%	35%
ICS	73%	37%	36%

Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

Data by Ipsos

## Hove Medical Centre

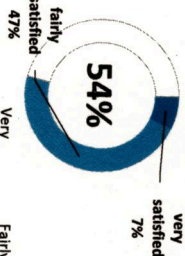
### Accessing the practice

Good overall experience of making an appointment



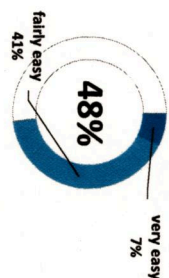
National	54%	23%	32%
ICS	54%	22%	32%

Satisfied with the general practice appointment times available



National	53%	19%	34%
ICS	50%	17%	33%

Easy to get through to this GP practice by phone



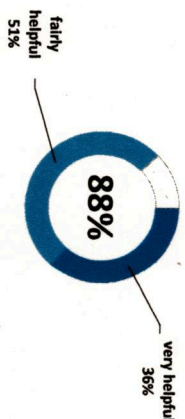
National	50%	13%	37%
ICS	47%	10%	37%

Offered a choice of appointment when last tried to make a general practice appointment



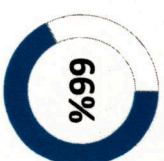
National	59%	Offered a choice
ICS	56%	Offered a choice

Helpfulness of receptionists at this GP practice



National	82%	37%	45%
ICS	85%	39%	46%

Satisfied with the appointment offered



National	72%	Satisfied with the appointment
ICS	72%	Satisfied with the appointment

For more information about this practice, please go to: <https://gp-patient.co.uk/PatientExperiences?practicecode=G81001>



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**97** surveys sent back

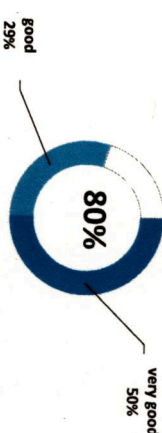
**32%** completion rate

# Hove Medical Centre



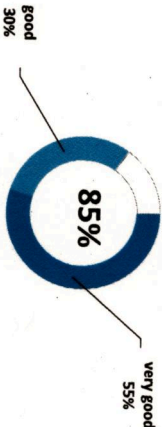
## Appointment experience

The healthcare professional was good at giving the patient enough time



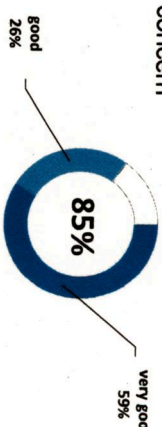
National	84%	48%	35%	35%
ICS	85%	50%	35%	35%

The healthcare professional was good at listening to the patient



National	85%	49%	36%	35%
ICS	86%	52%	35%	35%

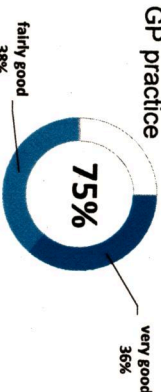
The healthcare professional was good at treating the patient with care and concern



National	84%	50%	34%	34%
ICS	85%	52%	33%	33%

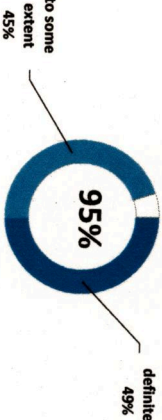
## Overall experience

Good overall experience of this GP practice



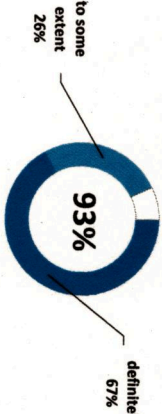
National	71%	37%	35%	35%
ICS	73%	37%	36%	36%

The patient was involved as much as they wanted to be in decisions about their care and treatment



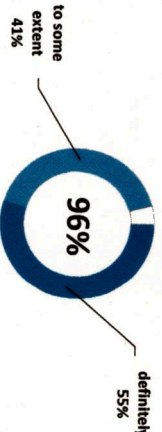
National	90%	56%	34%	34%
ICS	92%	58%	34%	34%

The patient had confidence and trust in the healthcare professional they saw or spoke to



National	93%	64%	29%	28%
ICS	94%	66%	28%	28%

The patient's needs were met



National	91%	57%	34%	34%
ICS	92%	58%	34%	34%

Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

Data by Ipsos

For more information about this practice, please go to: <https://bp-patient.co.uk/PatientExperience?practicecode=G81001>



## GP PATIENT SURVEY

Results from the 2023 survey

### Practice details

#### Links Road Surgery

The Surgery, 27-29 Links Rd,  
Portslade, Brighton BN41 1XH

G81663 Practice code

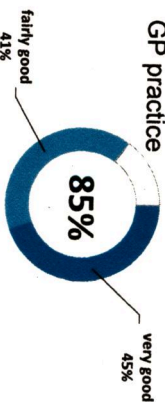
**313** surveys sent out

**111** surveys sent back

**35%** completion rate

### Overall experience

#### Good overall experience of this GP practice



	Very Good	Fairly Good
National	71%	37%
ICS	73%	37%
		36%

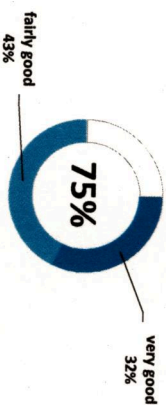
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Data by Ipsos

## Links Road Surgery

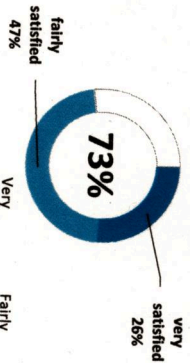
### Accessing the practice

#### Good overall experience of making an appointment



	Very Good	Fairly Good
National	54%	23%
ICS	54%	22%
		32%

#### Satisfied with the general practice appointment times available



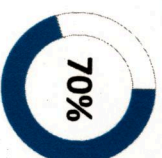
	Very Satisfied	Fairly Satisfied
National	53%	19%
ICS	50%	17%
		33%

#### Easy to get through to this GP practice by phone



	Very Easy	Fairly Easy
National	50%	13%
ICS	47%	10%
		37%

#### Offered a choice of appointment when last tried to make a general practice appointment



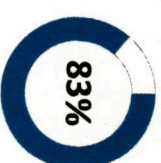
	Very Satisfied	Fairly Satisfied
National	59%	19%
ICS	56%	17%
		33%

#### Helpfulness of receptionists at this GP practice



	Very Helpful	Fairly Helpful
National	82%	37%
ICS	85%	39%
		46%

#### Satisfied with the appointment offered



	Very Satisfied	Fairly Satisfied
National	72%	19%
ICS	72%	17%
		33%

For more information about this practice, please go to: <https://gp-patient.co.uk/PatientExperience3/practicecode=G81663>



# GP PATIENT SURVEY

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## Practice details

### Links Road Surgery

The Surgery, 27-29 Links Rd,  
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G81663 Practice code

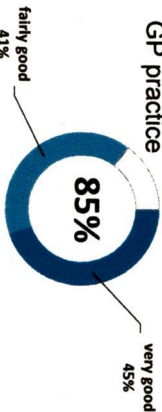
**313** surveys sent out

**111** surveys sent back

**35%** completion rate

## Overall experience

Good overall experience of this GP practice



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Data by Ipsos

# Links Road Surgery



## Appointment experience

The healthcare professional was good at giving the patient enough time



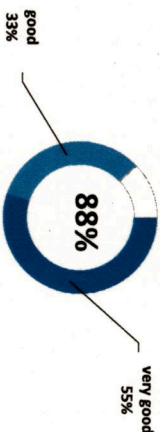
National	84%	48%	35%
ICS	85%	50%	35%

The patient was involved as much as they wanted to be in decisions about their care and treatment



National	90%	56%	34%
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The healthcare professional was good at listening to the patient



National	85%	49%	36%
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The patient had confidence and trust in the healthcare professional they saw or spoke to



National	93%	64%	29%
ICS	94%	66%	28%

The healthcare professional was good at treating the patient with care and concern



National	84%	50%	34%
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The patient's needs were met



National	91%	57%	34%
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# GP PATIENT SURVEY

Results from the 2023 survey

## Practice details

### Mile Oak Medical Centre

Chalky Road, Portslade, Brighton  
BN41 2WF

G81073 Practice code

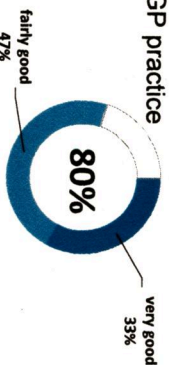
**385** surveys sent out

**129** surveys sent back

**34%** completion rate

## Overall experience

Good overall experience of this GP practice



National	71%	37%	35%
ICS	73%	37%	36%
		Very Good	Fairly Good

Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

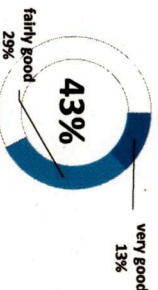
Data by Ipsos

# Mile Oak Medical Centre



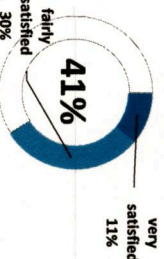
## Accessing the practice

Good overall experience of making an appointment



National	54%	23%	32%
ICS	54%	22%	32%
		Very Good	Fairly Good

Satisfied with the general practice appointment times available



National	53%	19%	34%
ICS	50%	17%	33%
		Very Satisfied	Fairly Satisfied

Easy to get through to this GP practice by phone



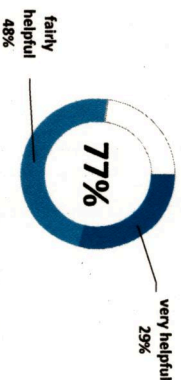
National	50%	13%	37%
ICS	47%	10%	37%
		Very Easy	Fairly Easy

Offered a choice of appointment when last tried to make a general practice appointment



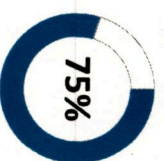
National	59%	Offered a choice
ICS	56%	Offered a choice

Helpfulness of receptionists at this GP practice



National	82%	37%	45%
ICS	85%	39%	46%
		Very Helpful	Fairly Helpful

Satisfied with the appointment offered



National	72%	Satisfied with the appointment
ICS	72%	Satisfied with the appointment

For more information about this practice, please go to: <https://gp-patient.co.uk/PatientExperience?practicecode=G81073>



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Chalky Road, Portslade, Brighton  
BN41 2WF

G81073 Practice code

**385** surveys sent out

**129** surveys sent back

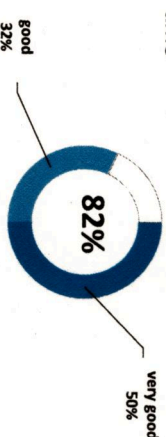
**34%** completion rate

# Mile Oak Medical Centre



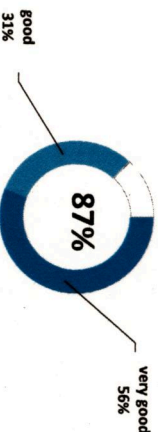
## Appointment experience

The healthcare professional was good at giving the patient enough time



National	84%	48%	35%	35%
ICS	85%	50%	35%	35%

The healthcare professional was good at listening to the patient



National	85%	49%	36%	35%
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The healthcare professional was good at treating the patient with care and concern



National	84%	50%	34%	34%
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The patient was involved as much as they wanted to be in decisions about their care and treatment



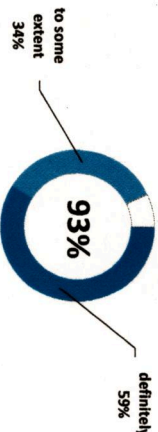
National	90%	56%	34%	34%
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The patient had confidence and trust in the healthcare professional they saw or spoke to



National	93%	64%	29%	29%
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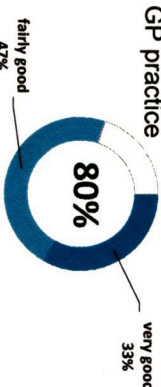
The patient's needs were met



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## Overall experience

Good overall experience of this GP practice



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Date by Ipsos

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# GP PATIENT SURVEY

Results from the 2023 survey

## Practice details

### Portslade Health Centre

Church Road, Portslade, Brighton  
BN41 1LX

G81046 Practice code

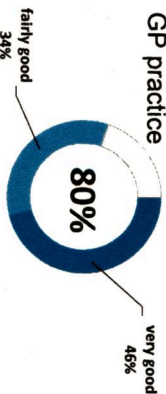
**371** surveys sent out

**119** surveys sent back

**32%** completion rate

## Overall experience

Good overall experience of this GP practice



National	71%	37%	35%
ICS	73%	37%	36%

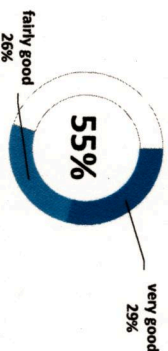
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Data by Ipsos

# Portslade Health Centre

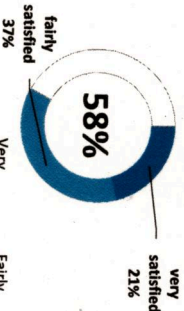
## Accessing the practice

Good overall experience of making an appointment



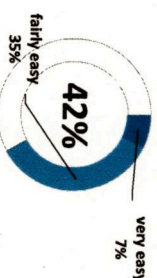
National	54%	23%	32%
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Satisfied with the general practice appointment times available



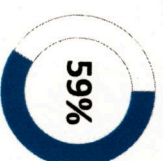
National	53%	19%	34%
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Easy to get through to this GP practice by phone



National	50%	13%	37%
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Offered a choice of appointment when last tried to make a general practice appointment



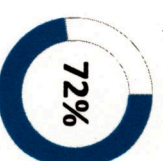
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Helpfulness of receptionists at this GP practice



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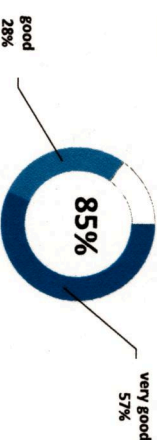
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# Portslade Health Centre



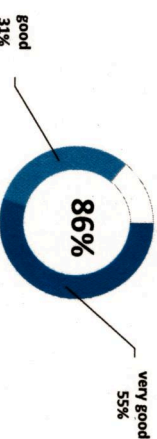
## Appointment experience

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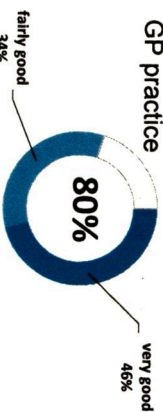
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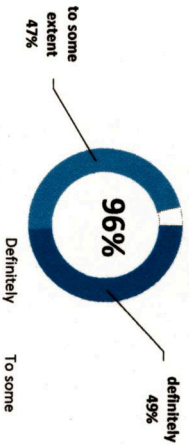
## Overall experience

Good overall experience of this GP practice



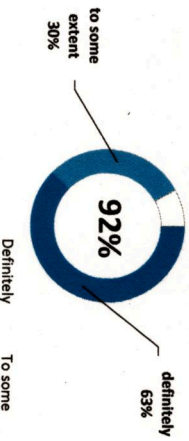
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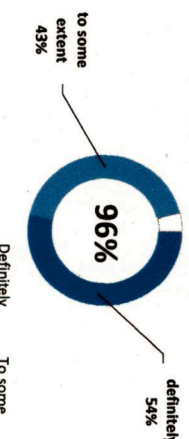
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Data by Ipsos

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# GP PATIENT SURVEY

Results from the 2023 survey

## Practice details

### Wellbn Healthcare

18-19 Western Road, Hove BN3 1AE

G81638 Practice code

**660** surveys sent out

**153** surveys sent back

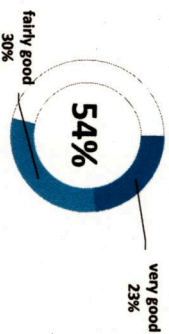
**23%** completion rate

# Wellbn Healthcare



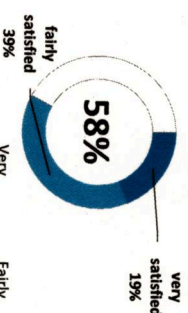
## Accessing the practice

Good overall experience of making an appointment



National	54%	23%	32%
ICS	54%	22%	32%
		Very Good	Fairly Good

Satisfied with the general practice appointment times available



National	53%	19%	34%
ICS	50%	17%	33%
		Very Satisfied	Fairly Satisfied

Easy to get through to this GP practice by phone



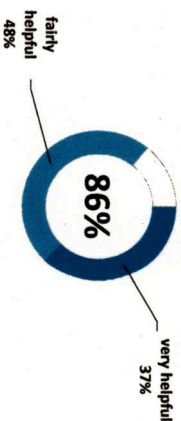
National	50%	13%	37%
ICS	47%	10%	37%
		Very Easy	Fairly Easy

Offered a choice of appointment when last tried to make a general practice appointment



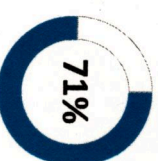
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Helpfulness of receptionists at this GP practice



National	82%	37%	45%
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		Very Helpful	Fairly Helpful

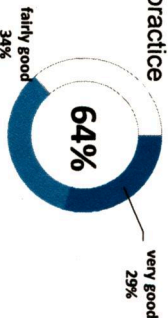
Satisfied with the appointment offered



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Data by Ipsos

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Results from the 2023 survey

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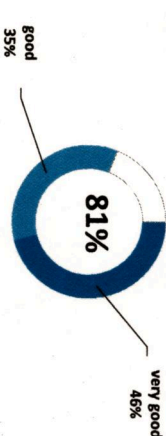
**23%** completion rate

# Wellbn Healthcare



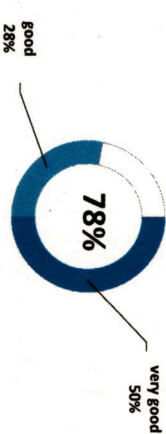
## Appointment experience

The healthcare professional was good at giving the patient enough time



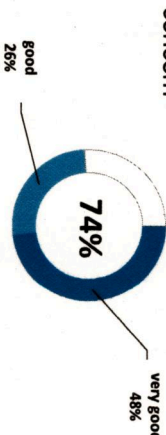
National	84%	48%	35%
ICS	85%	50%	35%
		Very Good	Good

The healthcare professional was good at listening to the patient



National	85%	49%	36%
ICS	86%	52%	35%
		Very Good	Good

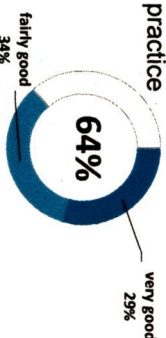
The healthcare professional was good at treating the patient with care and concern



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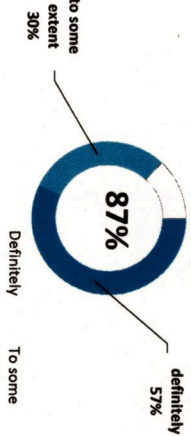
## Overall experience

Good overall experience of this GP practice



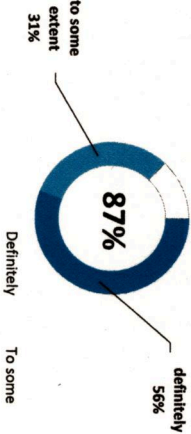
National	71%	37%	35%
ICS	73%	37%	36%
		Very Good	Fairly Good

The patient was involved as much as they wanted to be in decisions about their care and treatment



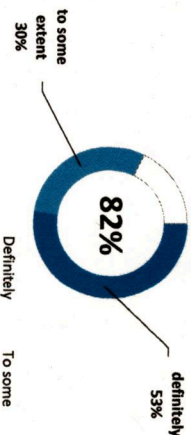
National	90%	56%	34%
ICS	92%	58%	34%
		Definitely	To some extent

The patient had confidence and trust in the healthcare professional they saw or spoke to



National	93%	64%	29%
ICS	94%	66%	28%
		Definitely	To some extent

The patient's needs were met



National	91%	57%	34%
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Comparisons with National results or those of the ICS (Integrated Care system) are indicative only, and may not be statistically significant.

Data by Ipsos

For more information about this practice, please go to: <https://gp-patient.co.uk/PatientExperiences?practicecode=G81638>



# GP PATIENT SURVEY

Results from the 2023 survey

## Practice details

### Wish Park Surgery

191-193 Portland Road, Hove BN3 5JA

G81083 Practice code

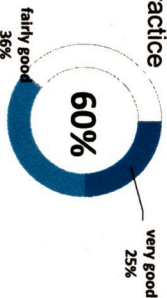
**372** surveys sent out

**135** surveys sent back

**36%** completion rate

## Overall experience

Good overall experience of this GP practice



National	71%	37%	35%
ICS	73%	37%	36%

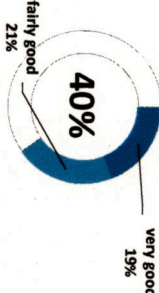
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Data by Ipsos

# Wish Park Surgery

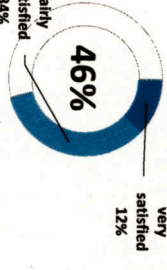
## Accessing the practice

Good overall experience of making an appointment



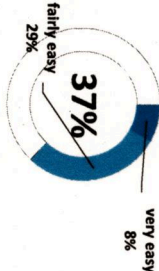
National	54%	23%	32%
ICS	54%	22%	32%

Satisfied with the general practice appointment times available



National	53%	19%	34%
ICS	50%	17%	33%

Easy to get through to this GP practice by phone



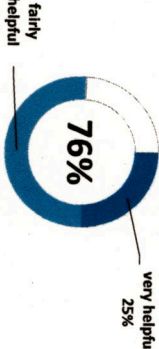
National	50%	13%	37%
ICS	47%	10%	37%

Offered a choice of appointment when last tried to make a general practice appointment



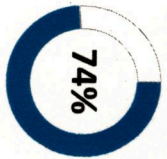
National	59%	Offered a choice
ICS	56%	Offered a choice

Helpfulness of receptionists at this GP practice



National	82%	37%	45%
ICS	85%	39%	46%

Satisfied with the appointment offered



National	72%	Satisfied with the appointment
ICS	72%	Satisfied with the appointment

For more information about this practice, please go to: <https://kfp-patient.co.uk/PatientExperience/practicecode=G81083>



# GP PATIENT SURVEY

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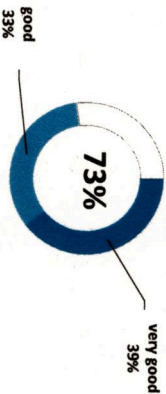
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# Wish Park Surgery



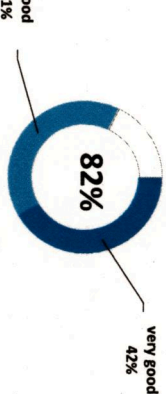
## Appointment experience

The healthcare professional was good at giving the patient enough time



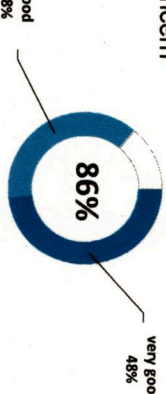
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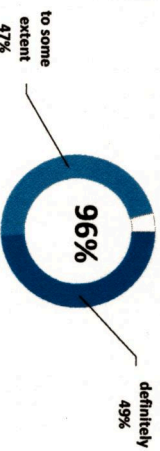
## Overall experience

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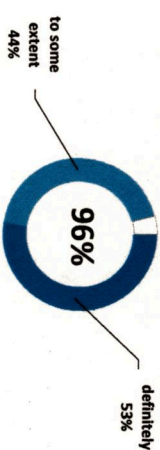
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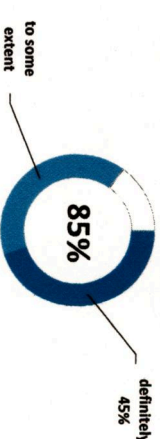
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